

## Meeting Agenda

Name of Meeting:	<b>Independent Customer Group</b>	Date:	<b>Friday 17th January</b>
Venue:	<b>Lomond 4, The Bridge, Stepps</b>	Time:	<b>10:00 – 16:00</b>
Attendees:	Agnes Robson; Gordon Matheson; David MacLeod; Heather Dickson; Sue Walker; Barry Matheson; Dawn Griesbach; Philip Hogg		
In Attendance:	SW: Nicola Fairley; Chloe Baxter; Robert Stewart; Andrew MacFarlane; Laura Pronk; Tom Hedley; Sean Anderson; Will Carroll		
Apologies:			

## Agenda Items

Item	Description	Detail
1	Introduction	Chair's welcome Review of previous meeting minutes
2	<b>Discuss Item 3, 5 and 6</b>	The Independent Customer Group discussed item 3, 5 and 6 ahead of session.
3	<b>Investment Planning Scenario</b> - including an update on Sustainable Investment Decision Making and Copperleaf	The Independent Customer Group received an update on the investment scenario ranges being developed that will form the basis of the Business Plan.  They also received a reminder of Scottish Water's framework for sustainable investment decision making, and an update on the progress to adopt Copperleaf (an asset investment planning and management tool).
4	<b>LUNCH</b>	
5	<b>SR27 Financial Framework</b>	The Independent Customer Group discussed how Scottish Water finances the Investment Planning Scenarios. Scottish Water provided clarity on the current balance of customer charges and borrowing and set out how differing Investment Planning Scenarios could impact on levels of customer charging.
6	<b>Deep Dive into Long-Term Demand</b>	The Independent Customer Group discussed the Long-Term Investment Strategy (which provides the evidence base for the Long-Term Strategy and Business Plan Investment Planning Scenarios)

**AOB**

Date of Next Meeting: Thursday 27<sup>th</sup> February, Skye Room, Fairmilehead