Project reference

Capital/5458450000/Mackenzie

Our delivery partner Mackenzie Construction will be carrying out this work on our behalf.

**Important Scottish Water Information**

Address 1

Address 2

Town

Postcode

26th August 2024

Taking care of your sewer network in Trinity Road, Edinburgh.

What we are doing

We are taking care of the waste water services in your community by carrying out an emergency repair on a damaged section of the sewer.

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| When are we doing it |

Work is underway in Trinity Road, and we expect to be on site for sometime. A road closure will remain in place for the duration of our work.

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Latest Update

* Early investigations confirm our current excavations in Trinity Road, need to be extended to Manhole 7701, see diagram.
* Surveys have also identified another defect on the sewer in the middle of the junction at Lennox Row. **Our road closure requires to be extended to include this area** and is necessary to maintain a safe working environment for our teams, while also protecting the underground pipework from further issues. Once in place, **diversions routes will be updated via our webpage and social media channels.**
* There are several technical challenges due to the close proximity of the utilities. There may appear to be limited activity on site while we work closely with Scottish Power and SGN to safeguard/divert their assets.
* **As an early forecast, we anticipate being on site over the next 3 to 4 months.**

What we have completed

* Safe and secure site set-up.
* Over pumping to maintain essential services.
* Ground Penetrating Radar (GPR), to investigate the substructure of the road, identifying any voids.
* Close Circuit Television (CCTV), to confirm the conditions of the pipework as best we can.
* Surveys to map out utilities
* Liaison with the council, Scottish Power and SGN.

What happens next

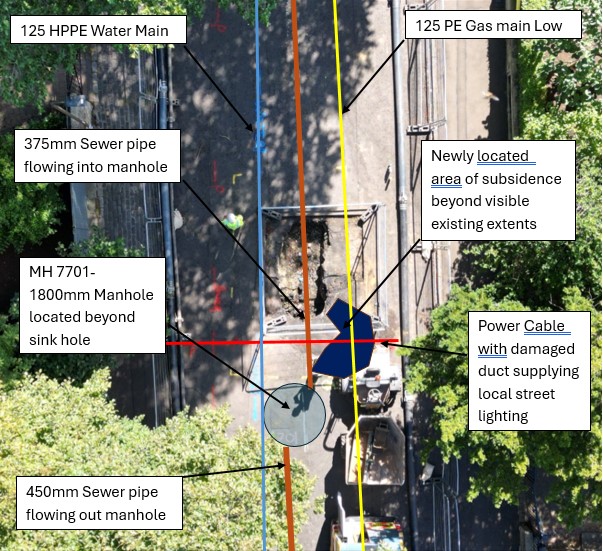
* Over the next 3 to 4 weeks, the project team will be reviewing the survey results with our detailed designers to understand the extent of the repairs and create a programme to complete the work.
* Once we have completed this exercise, we will have a better indication of the duration of the work outstanding.
* **Hours of operating are 8am to 5pm – Monday to Friday.** We will also be utilising weekend working opportunities where possible to expedite the outstanding programme.
* **Your water supply and drainage services from your kitchen and bathroom should not be affected by our work.**
* During the work you may notice some noise from plant and equipment, including the use of over-pumping that may operate overnight. We will do our best to implement measures to minimise any disruption where possible.
* We will provide **another update before the end of September 2024.** You can also keep updated on our progress at [Trinity Road Edinburgh - Scottish Water](https://www.scottishwater.co.uk/In-Your-Area/Investments-in-Your-Area/Trinity-Road-Edinburgh).

Thank you for your continued patience and understanding while we complete this essential work. Please see below for details of how to keep up to date with what we are doing in your area.

Callum Hunter

Communication Manager

*Diagram for illustrative purpose.*

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