



Taking care of your Water Supply in Occumster – Camster Road Closure with Timed Access - Update

As you will be aware we are currently carrying out work to renew the water main between Occumster and Lower Camster to continue to provide our customers with clear, fresh drinking water and to reduce the chances of pipes bursting.

Thank you very much to everyone who came along to our Information Event last week to discuss this work. It was really appreciated. Please see latest update following the event.

Update: So far, we have installed approximately 4.5km of new water main during the current phase of the works.

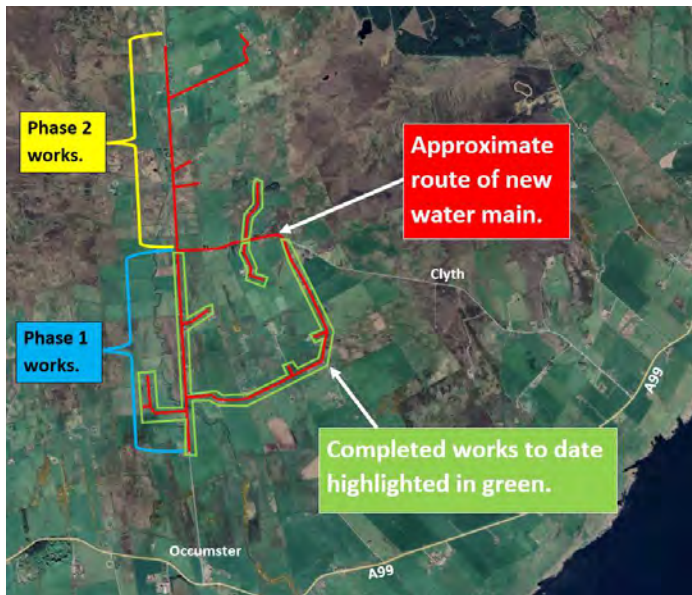


Image: Overview of works completed so far

Phase 2: The next phase of works is due to start from **18th September 2023** for approximately **5 months**. This phase of work will involve work in the C1029 (Camster Road), north of the New Clyth Road junction.

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To maintain the safety of both our site team and road users we will require to close the road whilst this work is carried out.

For local resident access, there will be timed access each day at certain times during the road closure. Details of this are provided below.



Image: Phase 2 road closure location.

Road Closure & Timed Local Access Details:

Road closure will be in place **Monday to Saturday (inclusive)** from **07.00-19.00hrs** with timed access for local residents during the day.

Access times each day will be between:

- **08.30 - 09.00hrs**
- **13.00 - 13.30hrs**
- **17.00 - 17.30hrs**

Local resident access will also be available between **19.00hrs – 07.00hrs**

Weekend Working – No Work on Sundays:

The road will be fully open and accessible every Sunday.

Local Access – Additional Information:

Whilst we kindly request that you adhere to the timed access slots as much as possible, should you require access out with these times then please call our site team on the numbers provided below and they will try to accommodate you.

Emergency Services & Medical Appointments:

Plans will be in place to facilitate Emergency Services through the road closure when required.

For non-emergency appointments, please contact site team and they will accommodate access.

Bin Collections:

The weekly bin collections will take place between the 08.30-09.00hrs access window.

Site Contact Details:

If you need any assistance during these works, then please contact our site team in the first instance.

Bryan More – 07399 046942

Stewart Ganson – 07724 688704

Logan Henderson – 07943 878159

GMR Henderson Office – 01955 604664

Additional Information:

We will try and assist wherever practically possible, however please be aware that out with the timed access times there may be a delay in providing any additional access. We appreciate your patience regards this.

We will monitor these arrangements on an ongoing basis and will communicate any future changes with you before they take place.

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Diversion Route for General Traffic:

There will also be a signed diversion route via Watten, Haster and Thrumster in place during the works for general traffic.

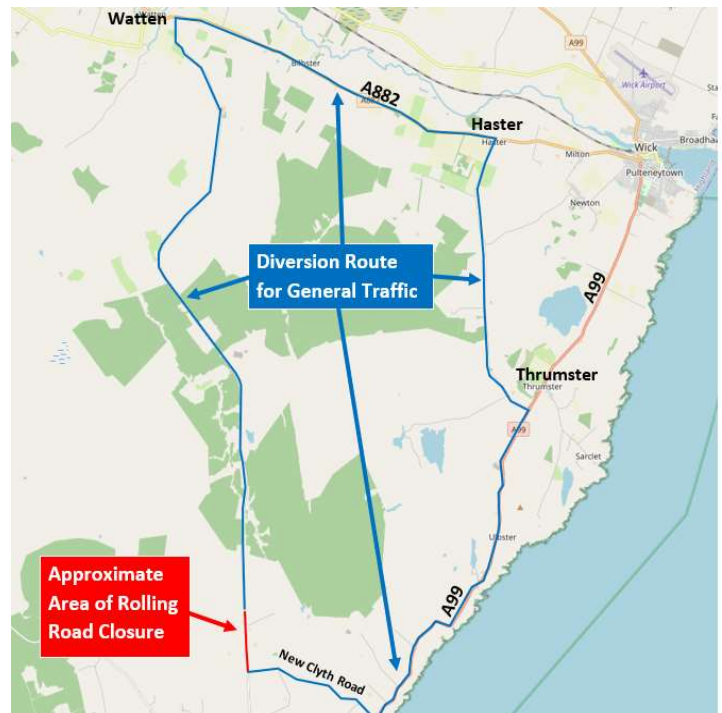


Image: General Traffic Diversion Route.

Diversion signs will remain in place for the duration of the works.

Interruption to Water Supply: During this phase of work we may need to interrupt your water supply. If you are to be affected by any planned interruption to supply you will receive notification in advance, detailing date, times and what to do.

We thank you for your patience, co-operation and understanding whilst we continue these essential works. It is really appreciated.

If you have any further queries, please contact Scottish Water customer helpline on 0800 0778778 quoting 'Capital/503613/CWA/Occumster'.

Yours Sincerely

Clive Duncan

Customer Manager
Caledonia Water Alliance