



## **Milton of Cushnie Private Water Supply FAQs**

### **Q. What is covered by the funding?**

A. There are two elements to the project funding:

- Water impact assessments: A technical study to determine whether existing public networks have enough capacity to accommodate the demands of new customers and the costs associated with extending the public water main.
- Public water mains extension: Installation of new pipework in the public water network to allow communities to connect.

### **Q. How much will it cost to connect?**

A. Interested households will be required to fund their private pipework, which includes the water supply pipe. Due to a number of individual factors including ground conditions, property height and distance to the proposed water main, we are unable to provide accurate costs and would encourage any interested residents to seek a quote from a licensed plumbing contractor.

Households will also need to fund connection fees including application, inspection and infrastructure charges currently set at a total of approx. £771.90 (2024/25 costs).

### **Q. Are there any additional grants available for private pipework?**

A. There are no additional grants available for individual private pipework as part of this project, however, there may potentially be other funding in the form of local community grants. We encourage residents to explore this.

### **Q. When will the project start?**

A. We are still in the process of engaging with local residents to identify interested properties. Once we have confirmation of the required number of households to allow the project to proceed, a project delivery timeline will be established. It's important to note that if there isn't sufficient interest or formal commitment to connect to the proposed network, the project will not proceed.

### **Q. Can I connect to the water main at a later date?**

A. Unfortunately, we cannot guarantee there will be sufficient capacity in the network in the future. If the new water main is installed, any property interested in connecting at a later date should follow the standard Scottish Water connection process (which includes an additional connections charge and cost of installing the water communication pipe and boundary box). It's important to note that if there isn't sufficient interest or formal commitment to connect to the proposed network, the project will not proceed.

**Q. I live at the top of a hill; will I have sufficient water pressure?**

A. Scottish Water will provide a minimum standard of 1.0 bar of pressure at the boundary box (which is normally located at the boundary of the road). You may need to consider a pump solution, however, we would encourage anyone interested to get in touch to discuss their individual circumstances.

**Q. Where can I find out more information about the project?**

A. Further information about the Milton of Cushnie project can be found in the community event slides available to view on the documents section of this webpage. Information about the wider PWS project is available in the 'Private Water Supply Connections Project' booklet, also found in the documents section.

**Q. I live close to the proposed new water main but haven't experienced water scarcity issues – can I apply to connect?**

A. Yes – we encourage anyone interested in connecting to the public water supply to get in touch. The more households interested, the greater the chance of the project progressing.

**Q. I am interested in connecting, what are the next steps?**

A. We encourage interested residents to create an online account on our Connections Portal (no commitment required at this stage) [here](#). This will you provide access to technical advice and ensure you are clear about what is required during the connections process.